

# Family Access Information for Parents

The administration and staff of the Olympia School District recognize that parents play a significant role in a child's education. To make it easier to get involved, we are providing access to student record information anytime, day or night, through a home computer.

## What is it?

Skyward, our student information software, makes guardian access available through a feature called *Family Access*. The site is available at <http://family.olympia.wa-k12.net>. To use this website, guardians will need to have access to the internet with an acceptable browser (Mozilla Firefox, Internet Explorer 4.01, Netscape 4.08, or better) which accepts "cookies" and have a user name and password.

## How do I get it?

Guardians will need to apply for access at the school office anytime during business hours or during the registration. Your application will be processed in 3-5 working days. Your login and password will be e-mailed to you. The return address says "no-reply", sometimes your spam filter will consider this spam, so please check your spam folder.

## What if I need assistance?

In the event that you have a questions or problems regarding Family Access, contact the Student Information Office at 360-596-6150. You may also e-mail [familyaccess@osd.wednet.edu](mailto:familyaccess@osd.wednet.edu). If you forget your password or feel it has been compromised, let us know and a new one will be issued.

DISCLAIMER: Please note: the Olympia School District does not support off-site technology. For equipment, system, or browser support, please consult your computer dealer or software vendor.